



2022

Annual Report

9200 Ward Parkway
Suite 200
Kansas City, MO 64114



@KCShepherdsCenter
www.kcshepherdscenter.org

Mission

Our mission is to empower, celebrate and serve older adults.

Who We Are

KC Shepherd's Center is dedicated to serving older adults across the greater Kansas City area. Offered by seniors, for seniors, our peer-to-peer programs increase social activity, reduce food insecurity and provide peace of mind to help eliminate feelings of isolation and loneliness, identified by the US Surgeon General as a national health crisis.

A Note From the Executive Director

In 2022, despite the challenges posed by the global pandemic and shifting funding priorities, KC Shepherd's Center (KCSC) achieved remarkable milestones. We served 3,500 older adults in Kansas City with more than 500 volunteers, collaborated with other initiatives for greater influence, and led advocacy efforts for policies that embed the voices of diverse older adults in policy, health, and well-being decisions.



KCSC serves a unique population, one where the experience of ageism and other "isms" intersect. KCSC initiated a data-driven quality improvement process to measure our impact on the health of older adults, especially low-income BIPOC and LGBTQ+ older adults who experience poverty and the resulting barriers to healthcare and support services at three times their counterparts.

KCSC's cost-effective model, featuring in-home visits and integrated programs, combated social isolation, improved safety, and delivered holistic care to help older adults age in place in their own homes and communities, all for about 2% of the cost of a day in the hospital. Yet with that kind of return on investment, organizations like KCSC serving older adults, the fastest growing population in Kansas City, only receive about 2% of philanthropic funding.

We have also stepped into a vital role as a strategic advocate for older adults in policy and planning processes, serving as the connective tissue for multiple aging planning and policy processes underway locally, regionally, and at the state level.

Lastly, 2022 marked our 50th anniversary with a gala honoring our class of 2022 70 over 70 honorees. These achievements were made possible by a nimble and innovative team, setting the stage for continued growth and impact in 2023 and beyond.

Meet Our Board of Directors



Brenda Hayes-Kumm
Board President



Sidney Smith
Board Vice President



Darren Taylor
Treasurer



Charlie Rozanski
Secretary



Tony Ali



Carrie Chadwick



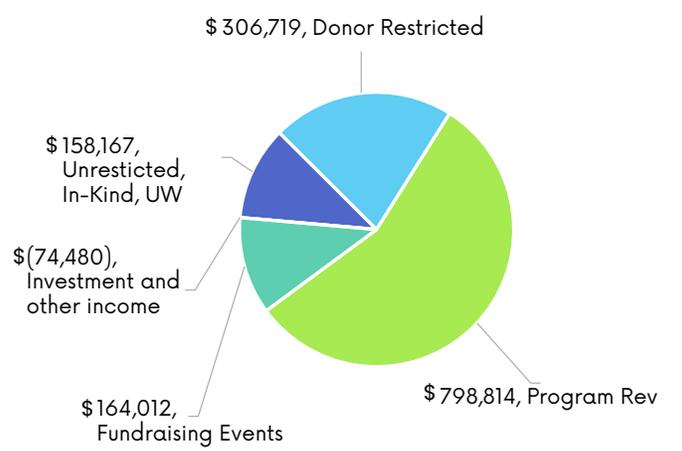
Fr. Don Farnan



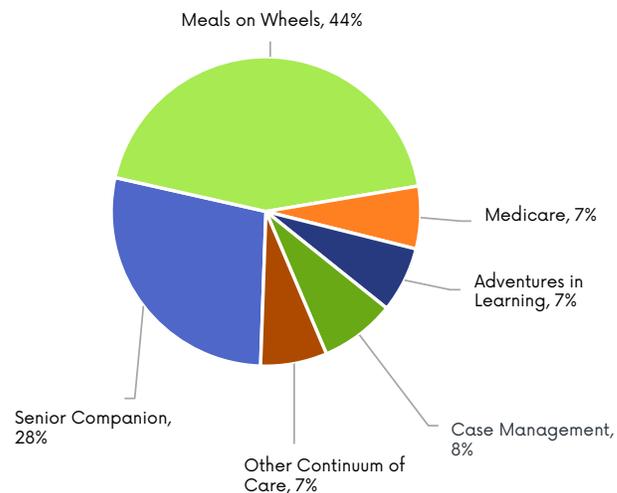
Carla Grant

Our Impact

2022 REVENUE BY CATEGORY **\$1,353,232**



2022 PROGRAM EXPENSES BY ACTIVITY



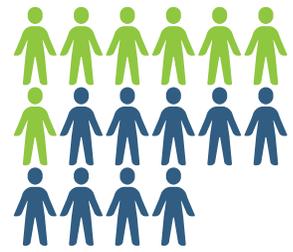
VOLUNTEER IMPACT 570 Volunteers contributed nearly 45,000 hours, a value of \$1,347,750

TOTAL NUMBER OF CLIENTS SERVED

<p>Meals on Wheels</p> <p>Delivered 17,000 frozen meals per month to over 1,500 clients</p> <p>Delivered daily hot meals to 59 clients, 5 days per week</p>	<p>Senior Companions</p> <p>39 Senior Companions provided more than 38,000 hours of in-home companionship and respite care to 37 seniors in Jackson County, MO</p>	<p>Integrated Care Management</p> <p>Provided 830 hours of case management to 99 clients</p>	<p>Medicare Counseling</p> <p>11 volunteers provided 1,582 individuals with 962 hours of benefits counseling</p>	<p>Adventures in Learning</p> <p>58 volunteers provided programming to 189 participants, 492 class hours, and 954 volunteer hours</p>	<p>Phone Pals</p> <p>24 volunteers made 400 phone calls to 18 Pals, providing 260 hours of companionship</p>	<p>KCSC Rakes</p> <p>318 volunteers spent 1,373 hours raking leaves in 37 older adults' yards</p>
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BOARD OF DIRECTORS

Members of the Board support our programs and services through committee work and financial contributions.

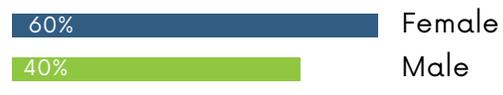


Race	Percentage	Gender
WHITE	53%	7 MALE 8 FEMALE
BLACK OR AFRICAN AMERICAN	40%	
ASIAN (NOT HISPANIC OR LATINO)	7%	
HISPANIC OR LATINO	0%	

STAFF 13 Full-time, 5 Part-time

Race	Percentage	Gender
WHITE	78%	4 MALE 14 FEMALE
BLACK OR AFRICAN AMERICAN	17%	
ASIAN (NOT HISPANIC OR LATINO)	6%	
HISPANIC OR LATINO	0%	

CLIENTS SERVED 3,400



BIPOC	65%
AGED 75 OR BETTER	50%
LIVE ALONE	60%
LOW INCOME	50%



Carolyn Hall



Debra Johnson



Ryana Parks-Shaw



Chris Sorenson



Steve Rinne



Cindy Terryberry



Alexis Thomas Mabin

Testimonials

Judith Haines, KCSC Rakes Client



Thank you so much for all you did to help clean up my yard. The two couples stayed and finished the fence work and the others went to Home Depot and got flowers and a solar pink flamingo to brighten my yard. You all worked so hard. I was overwhelmed and everyone was so gracious. I am so grateful.

-Judith Haines

Greg Lear, Meals on Wheels Volunteer



I have volunteered with Shepherds' Center Central for over 10 years, doing Meals on Wheels and Medicare counseling. They are extremely supportive of their volunteers, providing ongoing communication, support and recognition. The programs they operate to assist seniors are well run, compassionate, and meet an important community need. The staff and leadership are top notch with extraordinary dedication. This is a class organization.

-Greg Lear



Medicare Counseling and Integrated Care Management Client



I sincerely want to thank KCSC'S Care Manager so much for her extreme kindness and for going the extra mile for me. Thank you for helping me apply to programs and no longer have my medical insurance premium deducted from my Social Security. I am so blessed to receive services through KC Shepherd's Center.

-Medicare Counseling and Integrated Care Management Client

